

# **OFFICE OF EXPLORATORY ADVISING & ACADEMIC COACHING**

University Advisor's Network  
Wednesday, January 17, 2024



# OVERVIEW

- What Has the EA Team Been Up To Lately?
- Inter-college Major Migrations: Student Comings and Goings
- Tis the Season: First Years on Probation Mandate
- How Do EA and Colleges Collaborate?
- Q&A



# MEET OUR EA & COACHING TEAM



Dr. Catherine Studemeyer,  
Director



Josh Weakland,  
Assistant  
Director



Rachel Bradley,  
Program Lead,  
Undeclared-UGS



Lane Kennedy,  
EA II & AC



Sam Schmoker,  
EA II & AC



Travis Gardner,  
EA II  
CAS Undeclared



Alexis Mynio,  
EA II  
CAS Undeclared



Keith Martin,  
EA & AC



Jay Pou,  
EA & AC



Rob Arnold,  
EA



Mike Horton,  
EA



Courtney Godwin,  
EA



Kim Tully,  
UAC  
Communications  
Specialist



Stephanie Langford,  
UAC  
Communications  
Specialist



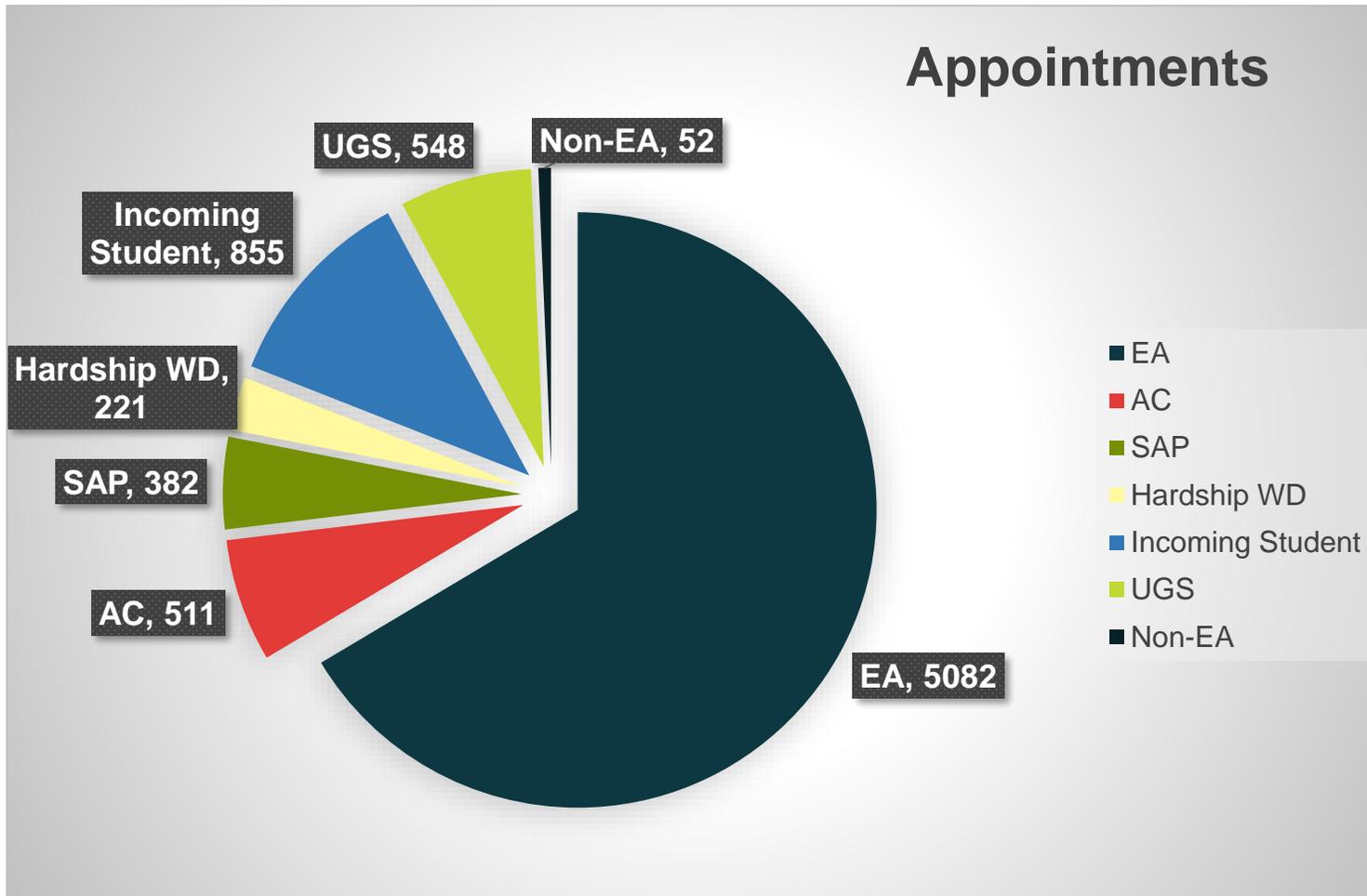
# WHAT'S THE EA TEAM BEEN UP TO LATELY?

A Brief Recap of Last Academic Year and Last Semester



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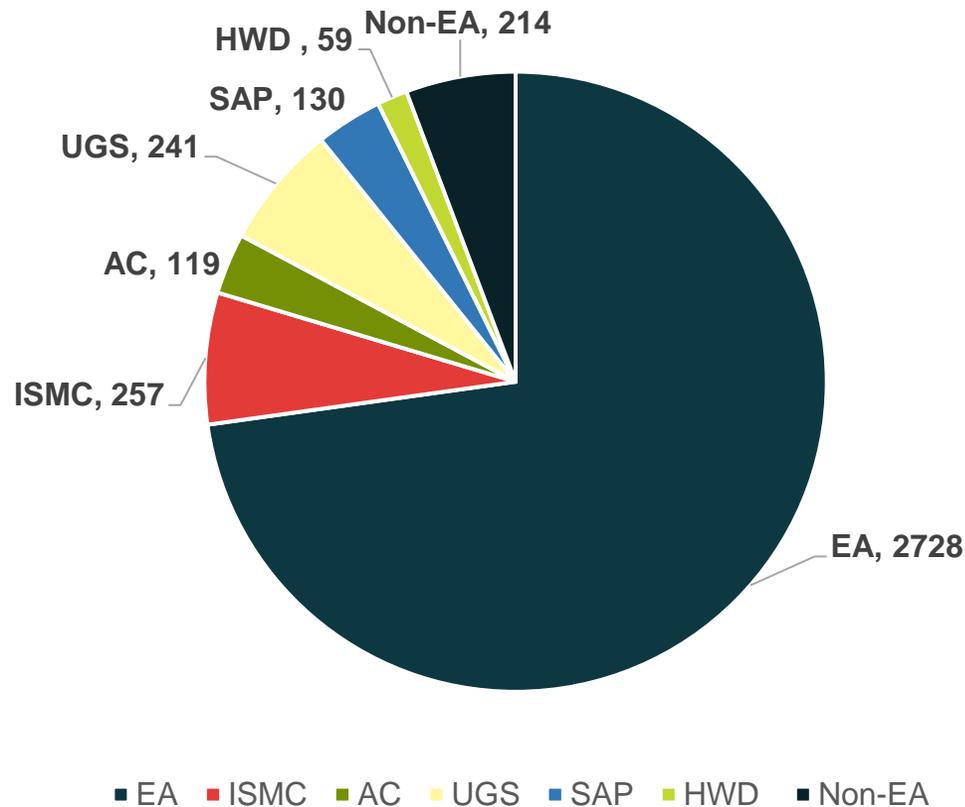
# 2022-2023 ACADEMIC YEAR STATISTICS



- Total Appointments Held: 7,651
  - 6% increase over 3 year average
- Total Unique Students Seen: 4,746
  - **19% of undergraduate population** (OIRAA spring 2023 enrollment data)
  - 4.5% increase over 3 year average
- EA Team Member Averages:
  - 1,093 appointments per advisor
  - 678 unique students per advisor



# FALL 2023 STATISTICS



- Total Appointments: 3,748
- Unique Students: 2,921
- EA Team Averages:
  - 416 appointments per advisor
  - 325 students per advisor
- Primary Advising Support:
  - CAS (5 Majors)
  - ASPH (3 Majors)



# CAS UNDECLARED EXPLORATORY ADVISORS

- Each year, Travis and Alexis advise a caseload that is an average of 128% of their max caseload size
- Complexity, difficult conversations, longer advising appointments (45 mins)
- Additional primary advising support:
  - CAS Economics
  - Philosophy
  - Religious Studies



Travis Gardner



Alexis Mynio



# UAC “CENTRAL COMMAND” FALL 2023

- 777-1222 (UAC Main Line): 1,718 calls
  - Peak month: August (602)
  - Peak week: November 13-17 (219)
  - Peak day: November 16 (77)
- LiveChat (sc.edu/advising): 203 chats
- [advising@sc.edu](mailto:advising@sc.edu): 958 emails



# **INTER-COLLEGE MAJOR MIGRATIONS**

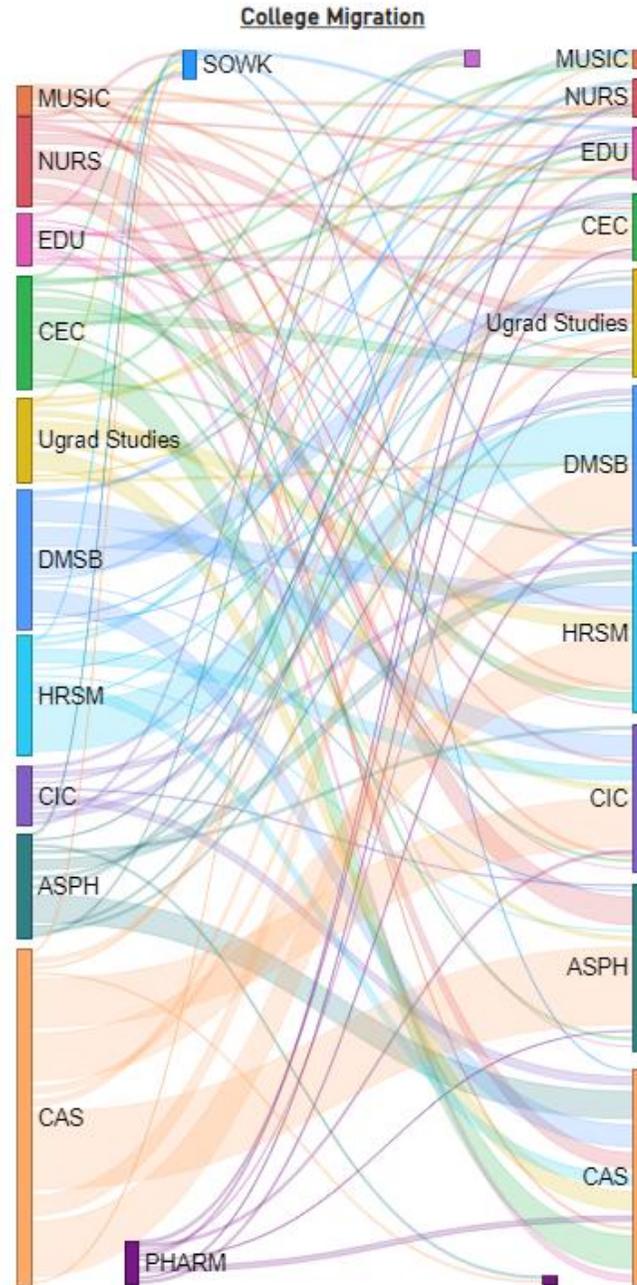
Student Comings and Goings, Last Academic Year and Last Semester



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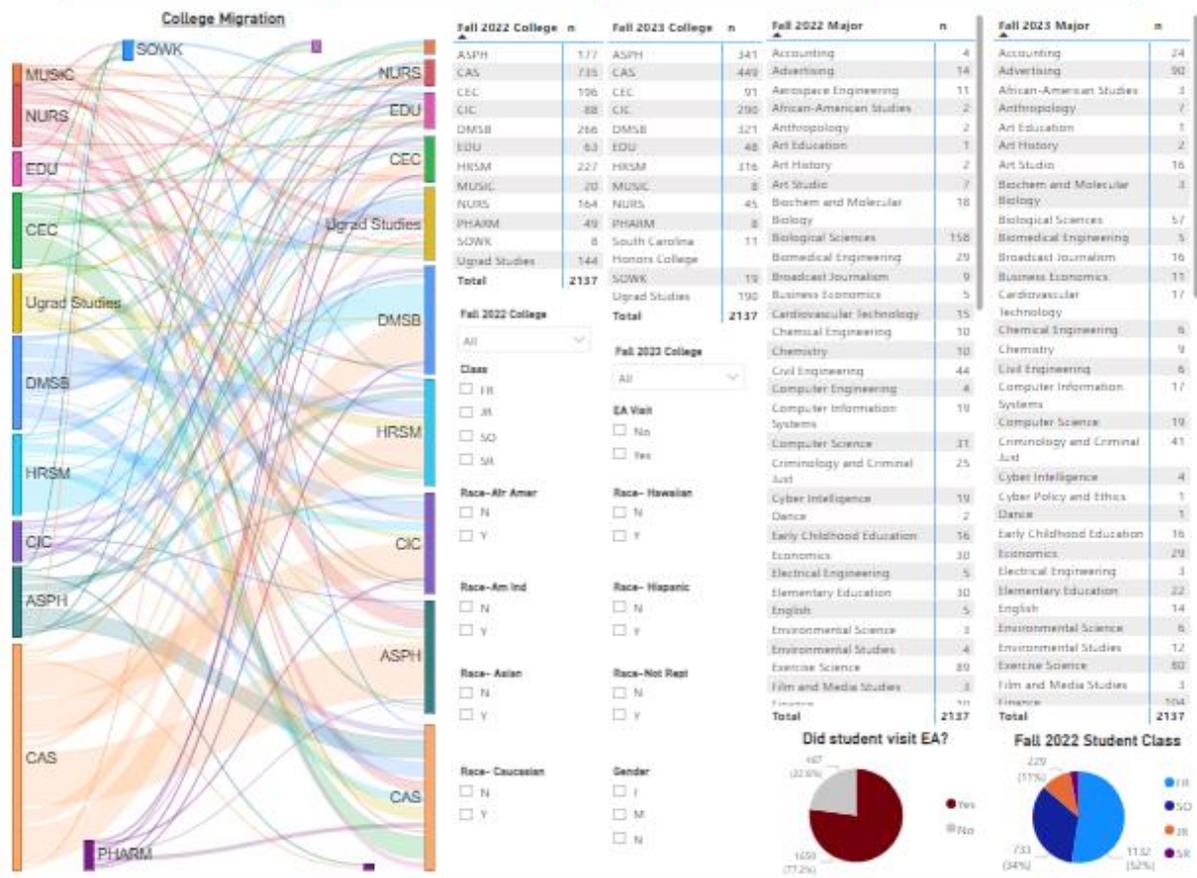
# POWER BI

- Fall 2022 to Fall 2023

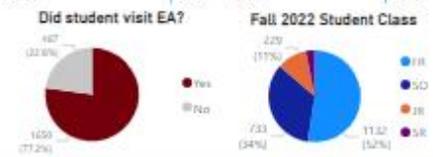


## Fall 2022 to Fall 2023 College Migration

- Visualization Introduction
- College Migration and Retention
- College Migration
- Exploratory Advising Impact



- Fall 2022 College**
- All
- Class**
- FR
- SR
- SO
- SJR
- Race-Afr Amer**
- N
- Y
- Race-Am Ind**
- N
- Y
- Race-Asian**
- N
- Y
- Race-Caucasian**
- N
- Y
- Fall 2023 College**
- All
- EA Visit**
- No
- Yes
- Race-Hawaiian**
- N
- Y
- Race-Hispanic**
- N
- Y
- Race-Not Ret**
- N
- Y
- Gender**
- F
- M
- N



**Filters**

Search

Filters on this page

Class is (All)

EA Visit is (All)

Fall 2023 College is not Not Retained

# FIRST YEARS ON PROBATION



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# FIRST YEAR FRESHMEN ON PROBATION: *13 YEARS OF SUCCESS*

	Mandate Size	Compliance Rate	GPA Differential (Students in Compliance)
13 Year Average (2010-11 through 2022-23)	214	80%	+1.06 GPA points

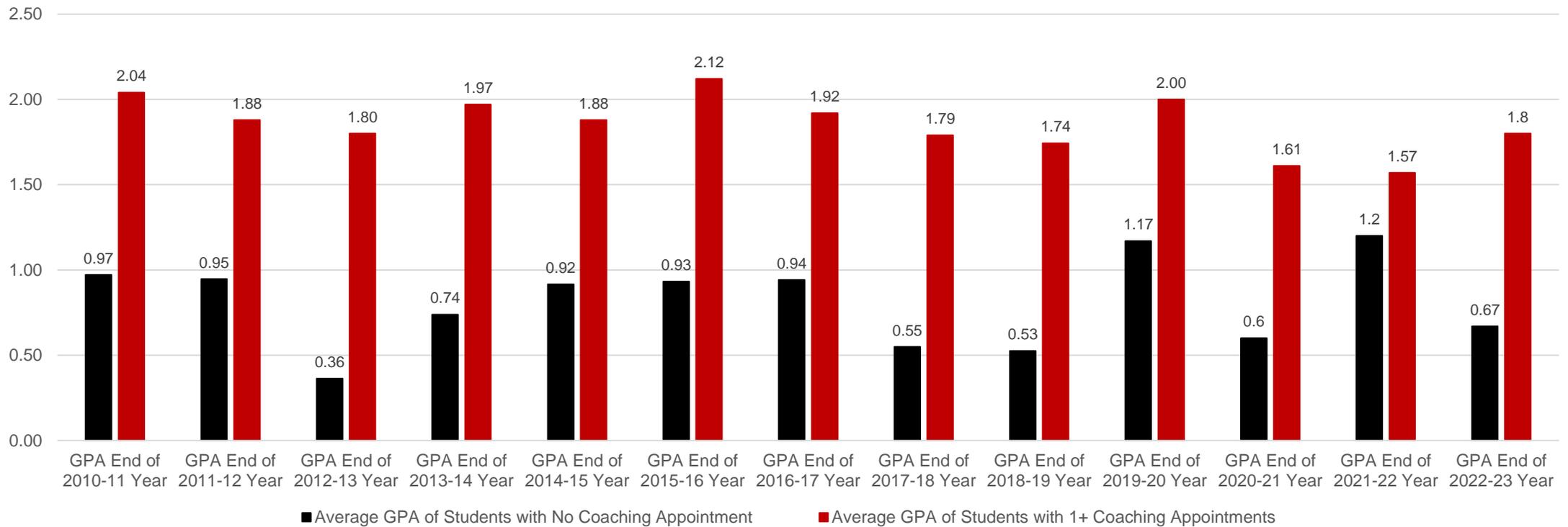
- **Other Statistics of Note**

- Average 1 Year Retention Rate, Students in Compliance: 67% (2018-present)
- Spring 2024 FY freshmen on probation: 179
- Spring 2024 FY transfers on probation: 56 (inaugural *mandate* year!)



# FIRST YEAR FRESHMEN ON PROBATION: *13 YEARS OF SUCCESS*

First Years on Probation End of Year Cumulative GPAs



# HOW DO EA & COLLEGES COLLABORATE?



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# EA & COLLEGE COLLABORATION

- EA is lucky to enjoy successful, collaborative relationships with all 11 colleges and schools– and is always interested in expanding our support!
- How do EA and colleges work together?
  - Regular meetings
  - Ad hoc collaboration on specific student issues
  - Major Spotlights and Minor Spotlights
  - Dismissal process into Undeclared-Undergraduate Studies (for non-progression)
  - **Centralization of major change processes (one stop shopping for students!)**



# CENTRALIZING MAJOR CHANGE

## *COLLEGE TRAILBLAZERS*



**Arts and Sciences**  
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SINCE FALL 2019

4,275 major changes



**College of Information  
and Communications**  
UNIVERSITY OF SOUTH CAROLINA

SINCE FALL 2022

441 major changes



**Arnold School of  
Public Health**  
UNIVERSITY OF SOUTH CAROLINA

SINCE FALL 2023

299 major changes



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# CENTRALIZING MAJOR CHANGE

## *WHO IS IT GOOD FOR?*

### Students!

- In one appointment they get:
  - Major program overview/comparison
  - Major change requirements check
  - Course requirements
  - Progression standards
  - Existing credit analysis
  - College requirements
  - College fees
  - College/department messaging & info
  - *Estimated* time to graduation
  - Course advisement
  - Advisement hold lifting

### Advisors, Admin Staff, and Colleges!

- *Significant* reduction in time, job tasks, and administrative burden, e.g.
  - New major info sessions (scheduling, planning, hosting)
  - Prospective major screening for eligibility
  - Existing credit analysis for prospective students
  - Advising for upcoming semester
  - CCR processing
- Program growth
- Centralized MC process **customized** according to college needs, wants



# EA & COLLEGE COLLABORATION

- Reach out any time of year! [cottrelc@mailbox.sc.edu](mailto:cottrelc@mailbox.sc.edu)
  - Centralizing/streamlining major change
  - Presenting a major and/or minor spotlight to the EA team
  - Ad hoc meetings *in addition* to annual summer meetings for updates
  - Any other ideas– brainstorming welcome!



# Q&A

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UNIVERSITY OF  
**South Carolina**