

ADVISING TECH SUBCOMMITTEE

Report for May 2024



WHAT WE'VE BEEN UP TO

- Preparing for and troubleshooting CPoS
- F23 Registration Aftermath & SP24 Banner Load Testing
- Enhancement Requests
 - Banner 9
 - Navigate
- Discussing DegreeWorks Responsive Dashboard



CPOS

- Still a thing...
- Will begin running reports and notifying students this summer for FA24
- FAQs: tinyurl.com/CPOSforUSC



FALL 2023 REGISTRATION AFTERMATH

- Conversations with DoIT and the Registrar teams...
- Recommended spreading out time tickets
- Revision of some of the registration error messages that students see
- Assisted with coordination of Banner Load Testing



BANNER LOAD TESTING

18. If you encountered any problems while processing overrides, please describe them here. If you received an error message, please place a screenshot of it in the Banner Load Testing Teams chat.

[More Details](#)

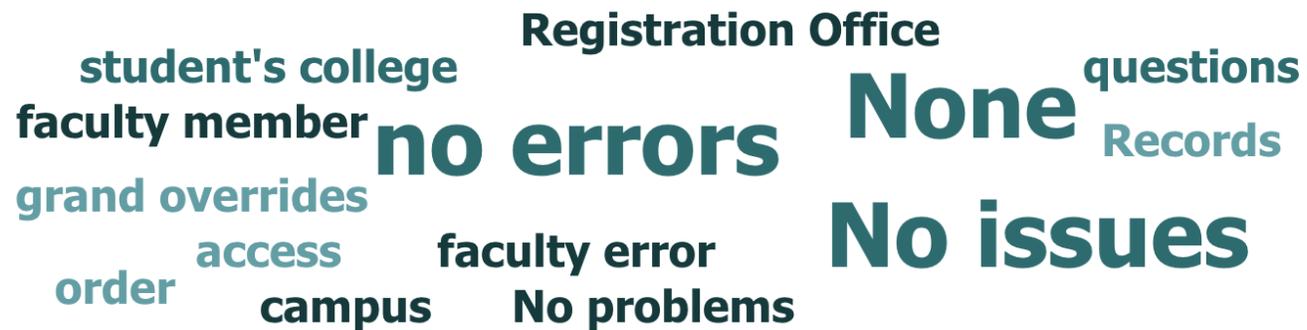
 Insights

13

Responses

Latest Responses

2 respondents (15%) answered **no errors** for this question.



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BANNER 9 ENHANCEMENT REQUESTS

- Search by attribute (e.g. search by Carolina Core code) **Complete**
- Concise Student Schedule **Complete**
- Look Up Classes (shows how many students are enrolled) **Complete**
- Advisee Grade Summary **In progress...**



NAVIGATE ENHANCEMENT REQUESTS

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Navigate360 | STUDENT SUCCESS

Home, Mail (9+), Calendar, Search, ? (highlighted), RB

Staff Home

Students | Appointments | My Availability | Appointment Queues | Appointment Requests

Assigned Students

List Type: Assigned Students | Term: Summer 2024 (Default ...)

Relationship Type: All Relationship Types

Actions						
<input type="checkbox"/>	NAME	ID	STUDENT LIST	CUMULATIVE GPA	PREDICTED SUPPORT LEVEL	CATEGORY
1.	[REDACTED]					
2.	[REDACTED]					
3.	[REDACTED]					
4.	[REDACTED]					

Previous | 1 | Next | 43 total results

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Actions

I want to...

[Issue an Alert](#)

Quick Links

Take me to...

[Schedule a General Event](#)

[Manage Assignments](#)

[Technical Support](#)

[Download Center for Reports](#)

Campaigns...

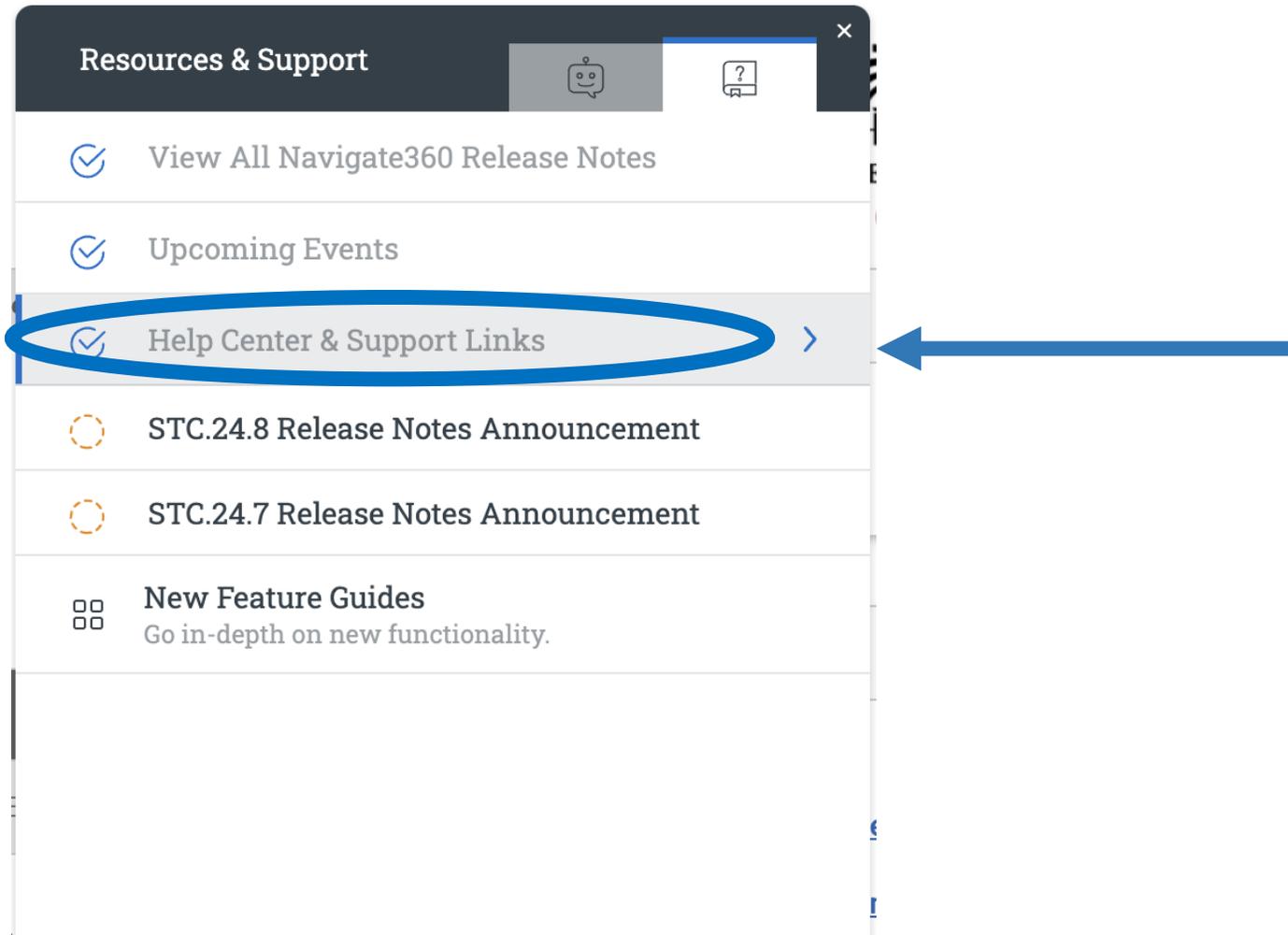
[Appointment Campaigns](#)

Upcoming Appointments

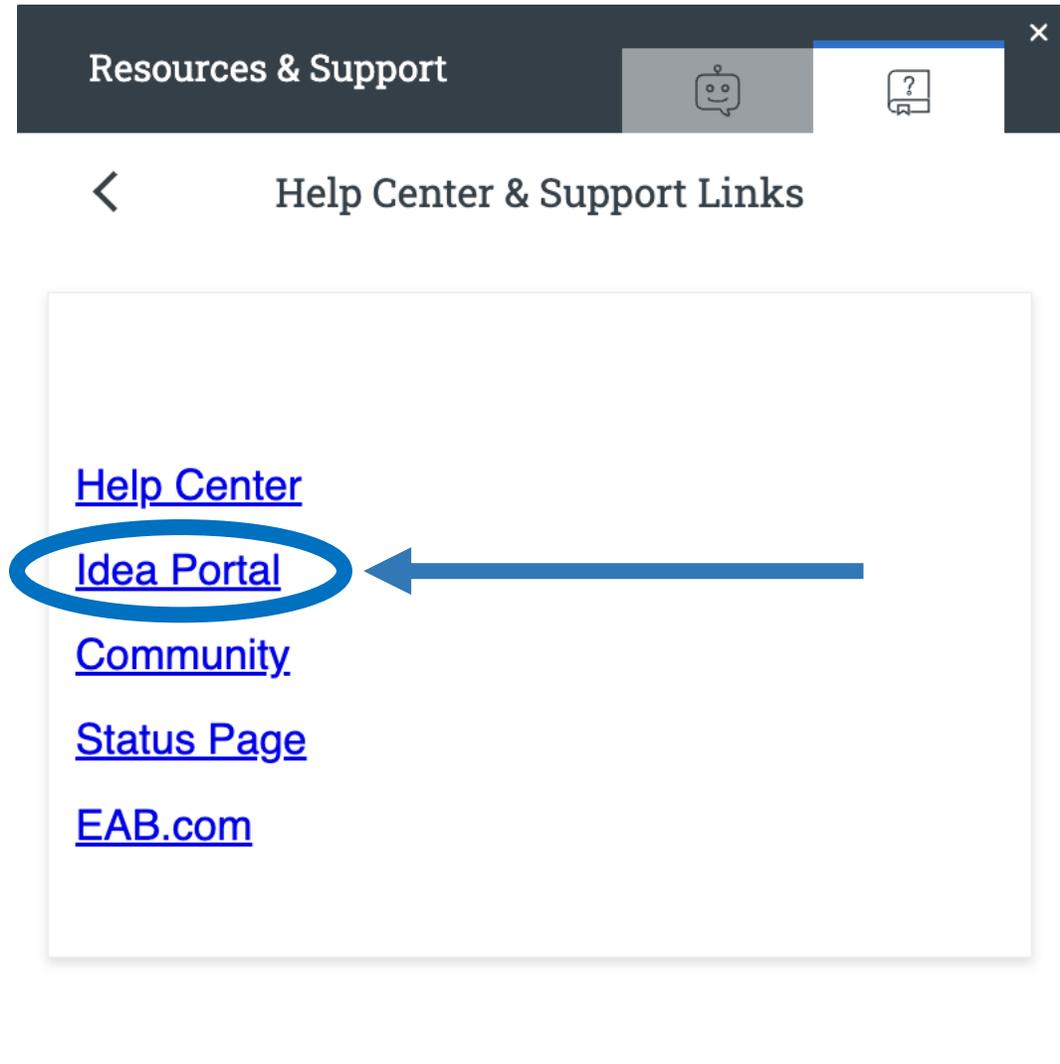
[CIC Advising](#) With [REDACTED]

05/07/2024 4:30pm ET **Phone Number**

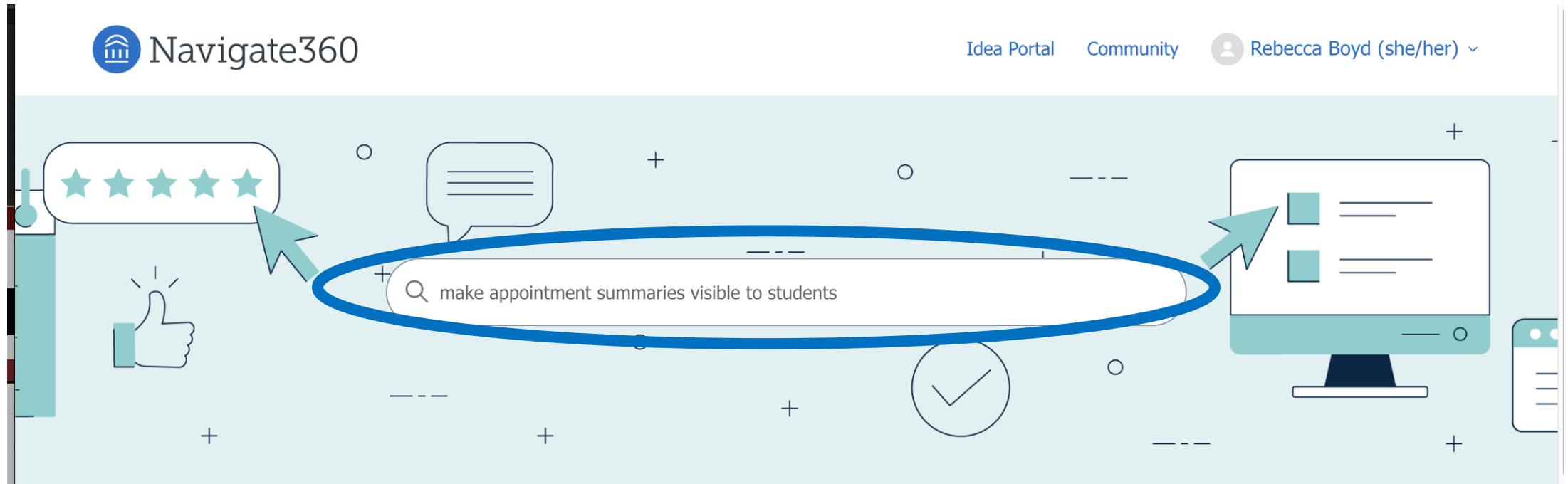
NAVIGATE ENHANCEMENT REQUESTS



NAVIGATE ENHANCEMENT REQUESTS



NAVIGATE ENHANCEMENT REQUESTS



NAVIGATE ENHANCEMENT REQUESTS

Type

All types (1283)

Idea Portal (964)

Articles (319)

1000 results for "make appointment summaries visible to students"

Share Appointment Summaries with Students

 35  12

[Help Center > Idea Portal > Strategic Care Ideas - Faculty/Staff Facing Functionality](#) Colleen Kent Greenstine October 05, 2021 10:28

to share **appointment summaries** with **students**. Users really want a way to use the textbox section from **Appointment Summaries**

Give advisors the option to share Appointment Summaries with students.

 15  1

[Help Center > Idea Portal > Strategic Care Ideas - Faculty/Staff Facing Functionality](#) Rebecca Boyd (she/her) December 06, 2023 11:54

individual basis, to share **Appointment Summaries** with **students**.

longer timeframe for students to view appointment summaries

 2

[Help Center > Idea Portal > Smart Guidance Ideas - Student Facing Functionality](#) Marie Smith November 01, 2022 14:14

a longer timeframe for **students** to view **appointment summaries**. At this time, **appointment summaries** disappear after 180 days

Appointment Summary/Notes Visibility in Navigate Student

 27  2

[Help Center > Idea Portal > Strategic Care Ideas - Faculty/Staff Facing Functionality](#) Chelsea Bassett November 10, 2021 15:26

limitation in viewing **appointment summaries** and notes in Navigate. Our institution is looking to send **students** consistently to

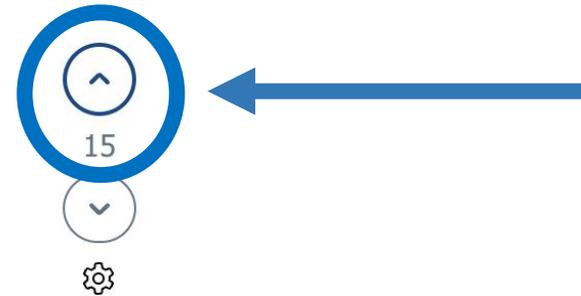


NAVIGATE ENHANCEMENT REQUESTS

Give advisors the option to share Appointment Summaries with students.

Unfollow 2

 Rebecca Boyd (she/her)
5 months ago



Add the Visibility check box that currently exists under Notes to make it possible for advisors to also choose, on an individual basis, to share Appointment Summaries with students.

Visibility

- Rebecca Boyd (she/her) Only?
- Samuel Bolton?



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DEGREEWORKS RESPONSIVE DASHBOARD

- Access [here](#).



DEGREEWORKS RESPONSIVE DASHBOARD

- Access [here](#).
- Functionality remains basically the same, but with new updated look.

The screenshot displays the DegreeWorks dashboard for a student. At the top, there are input fields for Student ID and Name, both redacted with black boxes. To the right, the Degree is listed as 'Bach Arts Journalism Mass Comm'. Below these fields is an 'Advanced search' link. The main section contains student details: Level (Undergraduate), Classification (Senior), College (Information & Communications), and Major (Visual Communications). Other details include Concentration (No Concentration), Advisors (Rebecca Boyd), Institutional GPA (redacted), and Transfer GPA (0.000). The Degree is listed as BAJMC: Bach Arts Journalism Mass Comm. Below this is a navigation bar with 'Academic' and 'What-If' tabs, and a 'View historic audit' dropdown menu showing '05/05/2024 at 9:35 ...'. The main content area features a 'Format' dropdown set to 'Student View'. The 'Degree progress' section shows two circular progress indicators: 'Requirements' at 98% and 'Credits' at 100%. Below these is the 'Overall GPA' (redacted). On the right, there are two checked checkboxes for 'In-progress classes' and 'Preregistered classes', with a 'PROCESS' button next to the second one.



DEGREEWORKS RESPONSIVE DASHBOARD

- Access [here](#).
- Functionality remains basically the same, but with new updated look.
- Degree percentages will be removed, as they cause confusion.

The screenshot displays the DegreeWorks responsive dashboard for a student. At the top, there are input fields for Student ID and Name, both redacted with black boxes. To the right, the Degree is listed as 'Bach Arts Journalism Mass Comm'. Below these fields is an 'Advanced search' link. The main section contains student details: Level (Undergraduate), Classification (Senior), College (Information & Communications), and Major (Visual Communications). Other details include Concentration (No Concentration), Advisors (Rebecca Boyd), Institutional GPA (redacted), and Transfer GPA (0.000). The Degree is listed as BAJMC: Bach Arts Journalism Mass Comm. Below this, there are tabs for 'Academic' and 'What-If'. A 'View historic audit' dropdown menu shows the date '05/05/2024 at 9:35 ...'. In the lower section, there is a 'Format Student View' dropdown menu. A large red 'X' is overlaid on a circular progress indicator that shows '8%' and '10%'. To the right, there are checkboxes for 'In-progress classes' and 'Preregistered classes', with a 'PROCESS' button next to the second checkbox. Below the progress indicator, the text 'Overall GPA' is visible with a redacted value.



DEGREEWORKS RESPONSIVE DASHBOARD

- The sections are collapsible now with a "Collapse all" feature

Audit date 05/06/2024 1:16 AM
[Save audit](#)

Bachelor of Arts in Journalism & Mass Comm IN-PROGRESS

Credits required: 120 Credits applied: 207 Catalog year: 2023-2024

- ✓ REGISTERED IN CURRENT TERM
- ✓ You meet the minimum GPA requirement
- ✓ Founding Documents Requirement
- ✓ Carolina Core-

Collapse all ^



DEGREEWORKS RESPONSIVE DASHBOARD

- The sections are collapsible now with a "Collapse all" feature

Carolina Core Stand Alone/Overlay El. Requirement

COMPLETE

Catalog year: 2024-2025

College Requirements

INCOMPLETE

Catalog year: 2024-2025

Program Requirements, Public Relations

IN-PROGRESS

Catalog year: 2024-2025



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DEGREEWORKS RESPONSIVE DASHBOARD

- The sections are collapsible now with a "Collapse all" feature
- Freeze is now "Save Audit"

A screenshot of the DegreeWorks responsive dashboard. At the top, the text "Audit date 05/06/2024 1:16 AM" is displayed, with a red circle highlighting the "Save audit" link below it. To the right is a "Collapse all" button with an upward arrow. Below this is a section for "Bachelor of Arts in Journalism & Mass Comm" with an "IN-PROGRESS" status and an upward arrow. Underneath, it shows "Credits required: 120", "Credits applied: 207", and "Catalog year: 2023-2024". A list of requirements follows, each with a green checkmark icon: "REGISTERED IN CURRENT TERM", "You meet the minimum GPA requirement", "Founding Documents Requirement", and "Carolina Core-".



DEGREEWORKS RESPONSIVE DASHBOARD

- The sections are collapsible now with a "Collapse all" feature
- Freeze is now "Save Audit"
- Will run in parallel with the old DegreeWorks until mid-June.
 - After that, we'll only have the Responsive Dashboard.

The screenshot shows the DegreeWorks Responsive Dashboard for a Bachelor of Arts in Journalism & Mass Comm program. At the top, the audit date is 05/06/2024 1:16 AM, and there is a "Save audit" button circled in red. A "Collapse all" button is visible in the top right corner. The program name is "Bachelor of Arts in Journalism & Mass Comm" with an "IN-PROGRESS" status. Below the program name, it shows "Credits required: 120", "Credits applied: 207", and "Catalog year: 2023-2024". The dashboard lists several requirements, all of which are marked as completed with a green checkmark: "REGISTERED IN CURRENT TERM", "You meet the minimum GPA requirement", "Founding Documents Requirement", and "Carolina Core-".

THANKS TO OUR VILLAGE!

Ali Mathwig and Rebecca Boyd

Advising Tech Subcommittee Co-Chairs

Signing off!! 😊



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