



## Office of the Controller P-Card Purchasing Shared Service Resource

This resource outlines the process for completing a purchase with the P-Card Purchasing Shared Service in the Controller's Office, including required documentation, timelines, and how the team will complete the purchase during a Teams call.

**Step 1:** Before requesting a purchase, complete the form to include the chartfield and proper approval signatures.

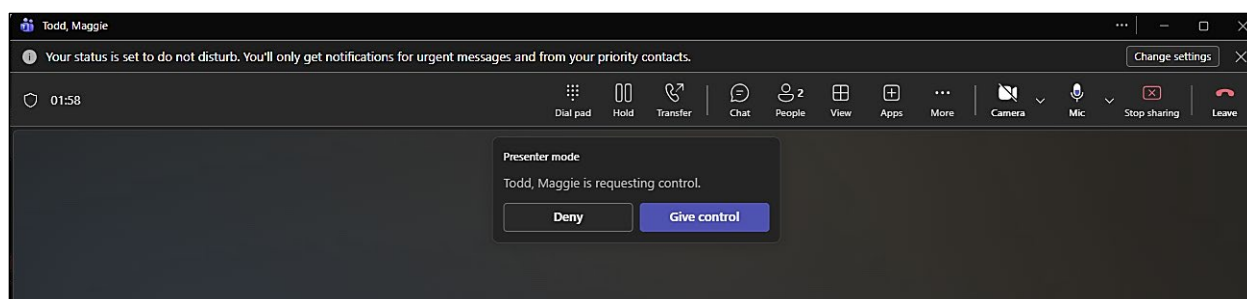
**Note:** Department approval should follow the workflow approver for the department listed above, consistent with Requisitions, Payment Requests, and Expense Reports.

**Step 2:** Email the service team at [pcardpurch@sc.edu](mailto:pcardpurch@sc.edu) to request a purchase.

**Step 3:** The service team will respond to the request within 2 hours during business hours, 8-5pm. For same day purchases, request must be made by 3pm.

- **Online purchases:** Please have the website open, items selected, in the cart, and ready to share your screen prior to joining the scheduled call so the purchase can be completed efficiently.
- **Phone call purchases:** Have the vendor's phone number available prior to joining the scheduled call. A service team member will contact the vendor and complete the payment while the requester is present on the call.

**Step 4:** The service team will take control of the screen when it's time to make the payment. Click the **Give Control** button to allow access for control.



**Step 5:** The service team will make the purchase. The form with approvals and a screenshot of the proof of payment will be attached to the Teams meeting before ending the call.